

EXCHANGESERVICE

Rigid Endoscopes “Refurbished”

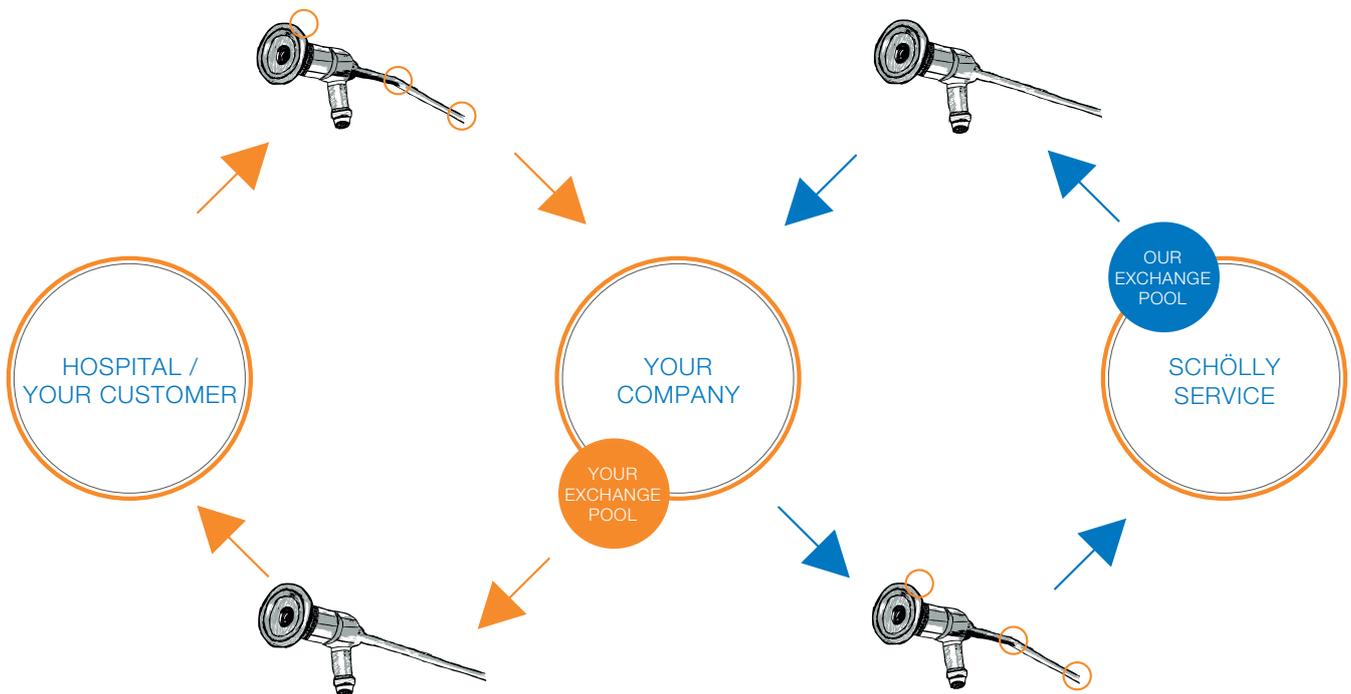


The exchange service concept “Refurbished” with exchange pool offers significant advantages compared to other concepts:

- You can react quickly to inquiries without having to consider repair and delivery times.
- You can immediately replace the defective endoscopes with your customer.
- By participating in the “Refurbished” exchange concept, you can offer your customers favorable endoscopes, which are as good as new endoscopes.

In order to ensure that your exchange pool is always sufficiently filled, we stock up on-site endoscopes, which can be quickly refined with your customer-specific design.

Exchange Service Rigid Endoscope “Refurbished”:



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Rigid Endoscopes “Refurbished”



Transparency

The endoscopes returned to us, which are suitable for the ExchangeService, are disassembled by us in a professional manner. The components and assemblies are carefully checked and reprocessed. Reuse of such obtained components is only granted if the same performance parameters as those of a new part are achieved. Components which do not correspond to this quality and performance or which are worn out are withdrawn from circulation. This includes, for example, the fiber optics, which is responsible for the transmission of light.

The reconstruction of the refurbished endoscopes is carried out in original manufacturer quality. Here, too, we rely on our own assembly jig as well as on proven testing equipment, which are also used in the construction of a new product.

All endoscopes that leave our factory are manufactured and tested according to our certified quality management. We give 12 months warranty on our refurbished endoscopes.

Conditions

The ExchangeService “Refurbished” is based on the fact that a defective endoscope is returned into a circuit in which existing values are obtained and components which are subject to wear are replaced.

- You return a defective rigid endoscope to us.
- You define on the delivery note whether you are participating in the ExchangeService “Refurbished” or “New Endoscope”.
- The ExchangeService typically includes an endoscope in the exchange service design. Your company name or the defined wording will be labeled on the product.

This allows you to offer to your customer a repair exchange where long-term maintenance of value and upkeeping in manufacturer's quality is possible.