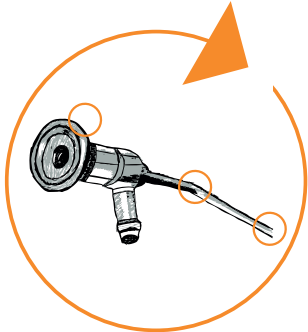


# REPAIRSERVICE

## Rigid Endoscopes One-Stop Service

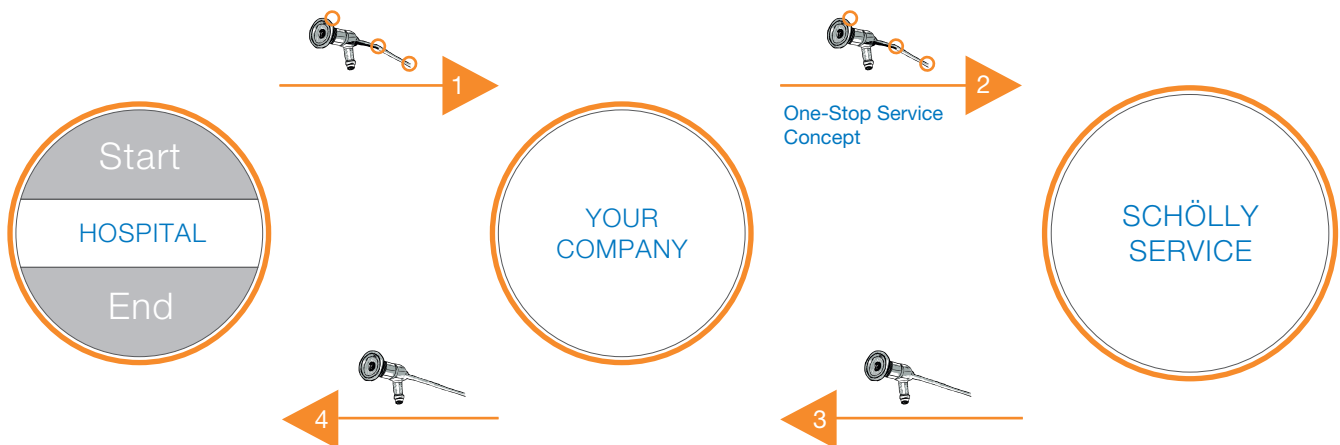


With our one-stop service concept we offer you high-quality repairs at a fixed price. This gives you an optimal cost control.

- For each repair you pay the defined price, no matter how much time and material we need. As long as the damage is within the conditions for this one-level repair concept.
- We repair the rigid endoscopes within 3-5 working days. This means you have a planning security and can provide your customers with reliable information.

If an endoscope can not be repaired, or if it does not meet the conditions for this concept, you will receive an offer for a new exchange endoscope in your private label design.

### Repair of a rigid endoscope within the one-stop service concept:



### Transparency

The repairs are carried out professionally by our service team. We rely on our own assembly jig as well as on proved testing devices, which we use as manufacturer of optical systems also in the production of new endoscopes.

By this we assure that repaired endoscopes can be used securely and reliably in compliance with their original intended use. The repair is carried out according to our certified quality management system. We give 12 months warranty on repairs performed by us.

A repair certificate is enclosed with each repaired endoscope.



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# REPAIRSERVICE

## Rigid Endoscopes One-Stop Service



### Conditions

At a contractually fixed price, we repair rigid endoscopes with rod lens system in a diameter of 2.7 / 4.0 / 5.0 or 10.0 mm. The following conditions apply:

- A maximum of six rod lenses are defect, inclusive objective.
- The fiber optic is not subject to repair.
- Endoscopes with image bundle are not included in this repair concept.
- With the remark "One-Stop Service Concept" on the delivery note you release the repair immediately.

If the repair is not possible within the one-stop service concept, you will receive an offer on a new exchange endoscope, in your private label design, labeled with your name.

### Specification

The one-stop service concept applies for the following rigid endoscopes:

ENDOSCOPE	SPECIFICATION	DIAMETER	DIRECTION OF VIEW	ITEM NUMBER
Laparoscopes		5.0 mm 10.0 mm	0° / 30° 0° / 30° / 45°	11.0055a / 11.0057a 11.0031a / 11.0043a / 11.0041a
Cystoscopes/Hysteroscopes		4.0 mm 4.0 mm 4.0 mm 4.0 mm 4.0 mm	0° 5° 12° 25° 30°	41.0047a / 41.0049a / 41.1005a / 41.1101a 41.1001a 41.0059a / 41.1111a 41.1011a 41.0055a / 41.0057a / 41.1121a / 41.1131a
Arthroscopes		2.7 mm 4.0 mm	0° / 30° 0° / 30°	21.0617a / 21.0619a 21.0003a / 21.0008a / 21.0051a / 21.0061a / 21.0066a / 21.0081a
Sinuscopes		2.7 mm 4.0 mm	0° / 30° 0° / 30°	31.0005a / 31.0810a / 31.0007a / 31.0811a 31.0801a / 31.0802a / 31.0804a

If you want to integrate further endoscopes into the one-stop service concept, we can define them together.