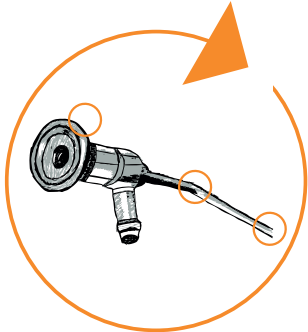


REPAIRSERVICE

Rigid Endoscopes Multi-Stage Concept

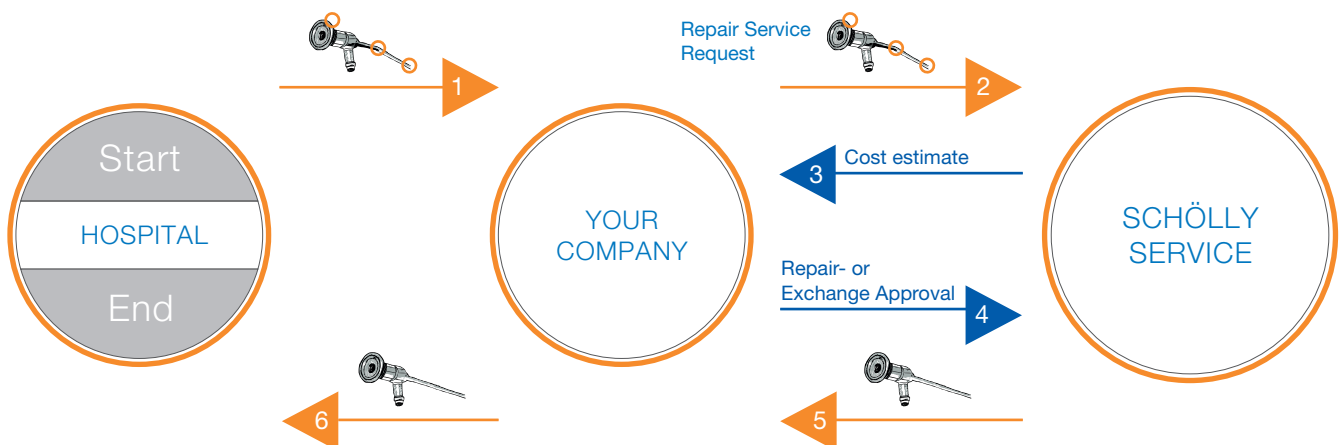


With our multi-stage concept, we offer you high-quality repairs at a very good price-performance ratio, in which patient safety is the main focus:

- We repair, if it is technically and economically possible. This ensures that the endoscope can be used safely and reliably.
- We recommend the exchange in a new endoscope, if a repair is economically unprofitable for you, or technically not possible.

You will receive a quotation from us and can decide which solution is most suitable for you and your customer. If an exchange into a new endoscope is requested, you will get this in your private label design.

Repair of a rigid endoscope within the multi-stage concept:



Transparency

The repairs are carried out professionally by our service team. We rely on our own assembly jig as well as on proved testing devices, which we use as manufacturer of optical systems also in the production of new endoscopes.

By this we assure that repaired endoscopes can be used securely and reliably in compliance with their original intended use. The repair is carried out according to our certified quality management system. We give 12 months warranty on repairs performed by us.

With the delivery you receive detailed information on the accomplished repair work. A repair certificate is enclosed with each repaired endoscope.



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REPAIRSERVICE

Rigid Endoscopes Multi-Stage Concept



Conditions

For rigid endoscopes with rod lens system

| ACTION | REPAIR LEVELS | MAINTENANCE | REPAIR | REPAIR | REPAIR OR EXCHANGE | EXCHANGE |
|--|---------------|-------------|---------|----------|--------------------|---|
| | | LEVEL 0 | LEVEL A | LEVEL B | LEVEL C | |
| Cleaning and sterilization | | ✓ | ✓ | ✓ | ✓ | <p>You receive a brand new endoscope in your private label design with a guarantee of 36 months.</p> |
| External cleaning and polishing | | ✓ | ✓ | ✓ | ✓ | |
| Incoming inspection and damage analys. in writing with service offer | | ✓ | ✓ | ✓ | ✓ | |
| Distal and proximal polishing | | ✓ | ✓ | ✓ | ✓ | |
| Inspection of fiberoptic, regluing and polishing | | ✓ | ✓ | ✓ | | |
| Demounting and cleaning of the optical system | | | ✓ | ✓ | ✓ | |
| Replacement of eye piece if necessary | | ✓ | ✓ | ✓ | ✓ | |
| Exchange window/negative | | | ✓ | ✓ | ✓ | |
| Replacement of ocular / diaphragm | | | ✓ | ✓ | ✓ | |
| Exchange rod lens | | | 1 piece | 2 pieces | > 2 pieces | |
| Replacement of objective | | | | ✓ | ✓ | |
| Complete revision of fiberoptic / sheath if necessary | | | | | ✓ | |
| Repair of heavy damages at the optic | | | | | ✓ | |
| New adjustment after specification | | | ✓ | ✓ | ✓ | |
| Autoclavation (if autoclavable), verification and repair report | | ✓ | ✓ | ✓ | ✓ | |
| Repair report | | ✓ | ✓ | ✓ | ✓ | |
| Guarantee certificate | | ✓ | ✓ | ✓ | ✓ | |